

FOUNTAIN *of* YOUTH

M E D I C A L S P A

Welcome to the Fountain of Youth Medical Spa, voted the best of the best Medical Spa in Victoria. Dr. Nhi Le and our staff strive for excellence with client satisfaction. Your goals and desires are our passion and we will do all that we can to help you achieve those goals. To make your spa experience an enjoyable one, our spa team would like to highlight some important guidelines which if adhered to, will make your spa journey one to remember.

- ~ Complete all new client paperwork and fax or email the completed forms to our office prior to your scheduled appointment.
- ~ To receive the optimal benefits from the service you chose and lessen recovery time, be sure to hydrate yourself before your appointment. We will continue to keep you hydrated once you enter our spa.
- ~ Arriving late for any spa experience may result in your treatment time being reduced or cancelled. Please make sure that you arrive on time for all spa experiences to avoid disappointments.
- ~ The time and date you select is especially reserved for you. If for any reason you need to cancel or reschedule your appointment, please provide us 24 hour notice to avoid being charged a cancellation fee of \$50. The full charge for services will be charged to your account for a no show.
- ~ For safety reasons and insurance purposes, no child under the age of 13 may accompany you while you are having a service. We do not have facilities to care for children. We love children and we hope you understand that we cannot assure their safety in a professional environment. We also do not want to compromise the relaxation of our guests. Your understanding is greatly appreciated.
- ~ To ensure that our spa remains an area of calm and relaxation, we ask that conversations be kept at a low volume and cell phones are placed on silent.